Studio Ouray reserves the option to cancel classes or sessions at any time (life gets in the way). In the event of a cancellation, your purchase will be credited to your account for use at a later time. No refunds. Studio Ouray also has a 24-hour cancellation policy implemented upon your account. If you need to reschedule within 24-hours of your appointment, please contact us. There will be a 25% rescheduling fee when canceled within 24 hours of your scheduled appointment. "Drop-ins" are allowed only if the class has at least two signees and cash payment at the door. Please sign-up, and please sign-up at least 6 hours in advance. We reserve the option to same-day cancel class if no sign-ups occur.